



My Computer is Locking Up! What Should I Do?

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Hit the **CTRL, ALT, and DELETE** keys simultaneously and select **Shut Down** and then **Restart** to restart the computer.

You can stop a particular job by selecting the **Task Manager** button after hitting the CTRL, ALT, DELETE keys, selecting the **Applications** tab, clicking on the application that has a Status of "Not Responding" and selecting the **End Task** button.

If you are getting no response from the keyboard, push and hold the power button on your computer, count slowly to 5, and then release. Some older machines may have a smaller button under the start key which you push instead of the larger start key. Then power your computer back on.

If your laptop is frozen up and won't respond to **CTRL-ALT-DELETE** or power off, you should unplug your power supply (if it is connected) and briefly remove your laptop battery. Reseat the battery and start your computer again.

If your computer continually freezes up, [Ask Us!](#)